



SANAKO Training Services

TRAINING FOR BETTER TEACHING RESULTS

SANAKO Services include a package of after-sales customer care elements designed to complement and complete the teaching solution. Our service portfolio is delivered through our competent global network of Sanako-certified sales partners.

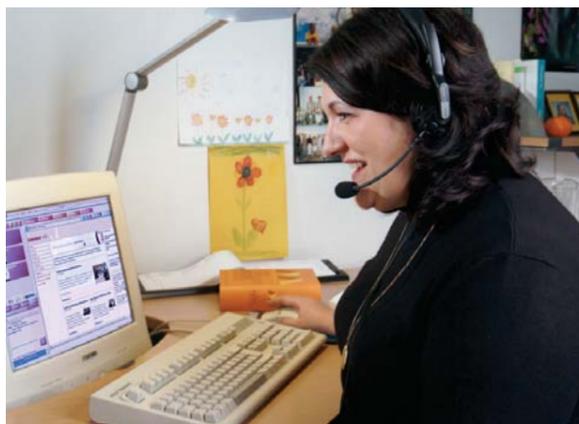
SANAKO Training Services include a product presentation and hands-on training covering all product functions. Customers have the option of splitting this into two sessions, so that they receive the appropriate level of individualized end user training. This approach ensures that they build the skills to efficiently utilize their teaching technology investments. Sanako Training Services are available either on-site or online.

Clear concept for optimum goal-setting

SANAKO training services have clearly defined components and processes. This makes it easier for the customer to understand the training process, set objectives and be fully involved in a successful outcome.

Professional tools for maximum efficiency

High quality training tools ensure that the training service is as effective as possible. Training materials are complemented by authentic usage situations to guarantee success. Sanako training professionals understand the pedagogical needs of teaching professionals as well as the technical requirements of IT-personnel and tailor their approaches accordingly.



SANAKO Training Services are also available conveniently online.



Trained SANAKO professionals ensure that customers get the most out of their technology investment.

Guarantee of the best possible end-result

The strength of Sanako training services lies in the customer's involvement in the approval process. When customers are involved in approving each stage of the training program, they are confident that training was completed successfully and according to their specific needs.

Global delivery network

The global network of Sanako partners ensures that training services are delivered without delays. They also ensure that training programs comply with local practices.

Convenient options for training

Sanako training services are available on-site or conveniently online. To get the most out of Sanako solutions, the first step in the training program is to present the solution, its possibilities and benefits. To enhance the theory with practice, user or administrator training takes place. For a technical audience or for teaching staff, on-site or online – our training services allow our users to realize the full potential of their teaching technology.



PHASES IN THE SANAKO SERVICE OFFERING



SANAKO Educational Solutions

SANAKO is a learning technology company developing language teaching solutions, teaching software, virtual learning and professional development solutions, as well as supplying customer services.

Today's solutions include modern software, wireless and mobile systems that act as a catalyst for improving teaching outcomes by motivating learning.

Our sales network reaches customers all over the world and we've provided Tandberg Educational Quality to satisfied users in over 100 countries. We serve our customers through a network of resellers in 70 countries. Based in Finland, the company has sales offices in China, France, UAE, UK and US.

SANAKO is a Microsoft® Certified Partner and Blackboard Building Blocks community member.

We reserve the right to make modifications to any products described herein.



1865235-6223

SANAKO Corporation

P.O. Box 41, FI-20741 Turku, Finland • Phone +358 2 2166 500 • Fax +358 2 2166 527 • info@sanako.com, http://www.sanako.com
SANAKO User Club and Discussion Forum: http://members.sanako.com